



SOFTWARE DEVELOPMENT AGENCY

Web apps development | Mobile apps development | Desktop apps development
IT Outsourcing | IT Consulting | System Integration Services | Business Process Modeling

www.appcro.com



„We provide Cutting edge software for global markets & Award-winning Cloud platforms.”



Company Info



„**25+** Software Solutions – **3** ISO Certifications – **2** Software Awards – **3** Companies.”

APPCRO GROUP:

- 1. UK – APPCRO Ltd.
- 2. USA – APPCRO Inc.
- 3. HR – APPCRO d.o.o.



Company References



Products & Solutions



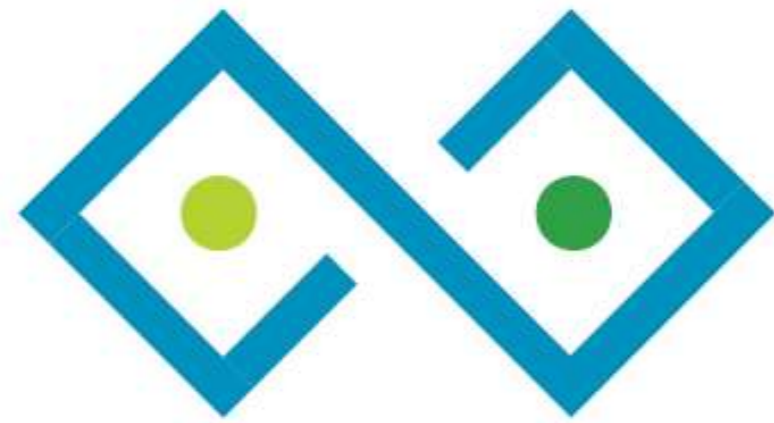
APPFCRO



INDMS
OFFICE



CLOUD OR SELF-HOSTED



infinity^{ECM}

ALL-IN-ONE BUSINESS MANAGEMENT SOFTWARE

Shift into Digital!

Take advantage of our award-winning Content Services Platform (CSP) to significantly digitalize your business, with 20+ fully integrated and modular subsystems, to cover all the needs of a modern business.

www.infinityecm.com

Introduction to: Infinity ECM platform



Supported 16+ languages

- English
- French
- Spanish
- German
- Italian
- Portugese
- Polish
- Romanian
- Turkish
- Croatian
- Chinese
- Korean
- Japanase
- Arabic



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PLATFORM SUBSYSTEMS

WWW.INFINITYECM.COM

- COLLABORATION (TASKS, EVENTS, ACTIVITIES)
- HUMAN RESOURCES & TRAVEL MANAGEMENT
- SALES MANAGEMENT
- CONTRACT MANAGEMENT
- PROJECT MANAGEMENT
- INVOICE (AP, AR) MANAGEMENT
- MARKETING MANAGEMENT
- COMPLIANCE MANAGER



- PERSONAL DATA PROTECTION MANAGER
- 360° CUSTOMER VIEW & E-MAIL TICKETING
- DOCUMENT, RECORDS & CASE MANAGEMENT
- PROCUREMENT MANAGEMENT
- ENTERPRISE ASSET MANAGEMENT
- INTRANET PORTAL & EXTERNAL PORTALS
- CONTACT CENTER & CALL MANAGEMENT
- SERVICE DESK MANAGEMENT



Infinity ECM platform – Main advantages

- **Out of the box Cloud or On-Premise (local) 20 in 1 Business Management Software.**
- Multifunctional and fully modular web solution with 20 sub-systems & 200+ modules.
- **Consolidates, optimizes, reduces (number & cost) of company software infrastructure.**
- Multilingual (16+ languages) & globally available over Cloud or official local partners.
- **Supports, improve & extend more than 20 business processes in every organization.**
- A fully responsive software solution (easy to use on desktop, tablet and mobile devices).
- **Easy integrations & extensions for different software products (ERP, HRM, PLM, WMS).**
- Different platform versions are suitable for small (Cloud), middle and big organizations.
- **Platform Solutions: ECM/CSP, CRM, DMS, RMS, BPM, CMS, ITSM, EAM, KMS, GRC, PM.**
- Flexible enterprise architecture based on Web API services and plug-in management.
- **Multi-org & Multi-company support (one system for many group-related companies).**
- Up to 30% increase in work productivity (better task management, collaboration, and work records, verifications & document approvals, digitization of documents & templates, portals, easy online availability).
- **Up to 30% savings on gross2 salaries of employees who use the Infinity ECM platform at day work job.**
- Microsoft based solution (On-prem requires MS Win App. Server, MS SQL Express, no extra MS CAL licenses).
- **Fast and easy digital process transformation (fast 1-3 months implementation and simple API integration).**



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Infinity ECM platform: User interface example (clips)

NEW REQUEST

NEW INCIDENT

NEW PROBLEM

NEW CHANGE REQUEST

Rating

★★★★★

★★★★☆

Notices overview

[+ Add](#) [Export to Excel](#) [Filter](#)

Name	Notice type	Service Desk	Contact Person	Status
Notice about error removal	Error	Virtual service desk	Miro Visic	ACTIVE
Server error	Error	Virtual service desk	Miro Visic	IN PREPARATION
Problem with login	Problem	Virtual service desk	Miro Visic	ACCEPTED

CREATED **+ 17** | IN PROGRESS **40** | COMPLETED **22** | CLOSED **22**

● Low
● Medium
● Trivial
● High
● Critical

● Incident
● Request
● Change Request
● Problem Management

NUMBER OF VSD-S

26

Number of VSD-s

MY ISSUES IN PROGRESS

27

My issues in progress

MY OPEN ISSUES

7

My open issues

UNASSIGNED ISSUES IN MY TEAMS

174

Unassigned issues in my teams

Service desk users

Knowledge overview

My VSD overview

Notices overview

All issues

[Export to Excel](#) [Filter](#)

T	Subject	T	Contact	Company	P	Service Desk	User Assigned	Status
🔔	Phone line is not working	👤	Ryan Spock	Zoho Corporation	● Medium	VSD	Steve Anderson	COMPLETED
🔔	Ejecting from the system	👤	Allison Morris	Visa	● Critical	VSD	Miro Visic	ACCEPTED
🔔	Add items into the application	👤	Allison Morris	Visa	● Medium	VSD	Miro Visic	IN PROGRESS
🔔	Negotiation about price	👤	Allison Morris	Visa	● High	VSD	Miro Visic	COMPLETED
🔔	The wrong material is shipped	👤	Lidia Williams	VIPnet	● Medium	VSD	Samantha Morgan	CREATED





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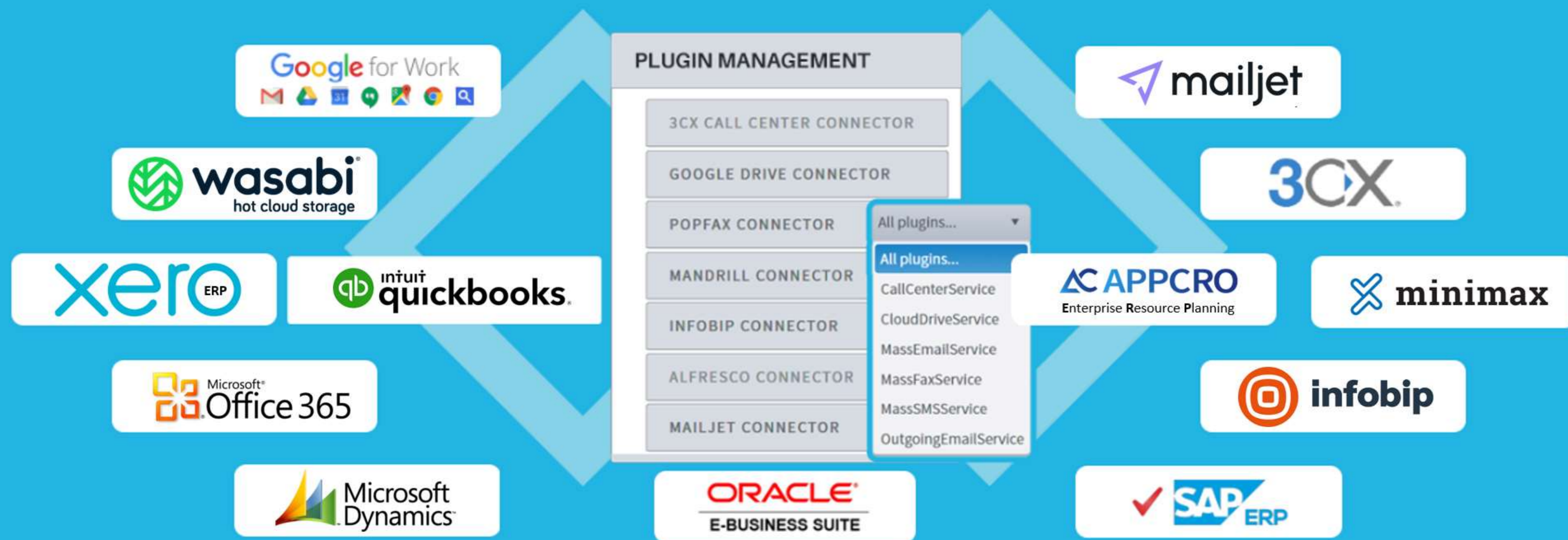


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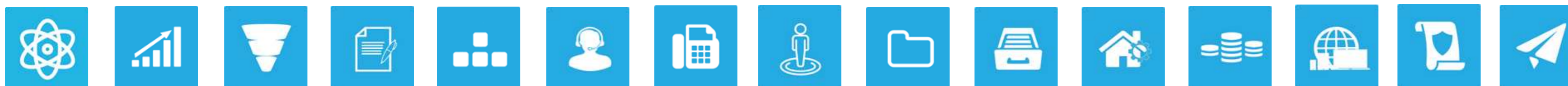
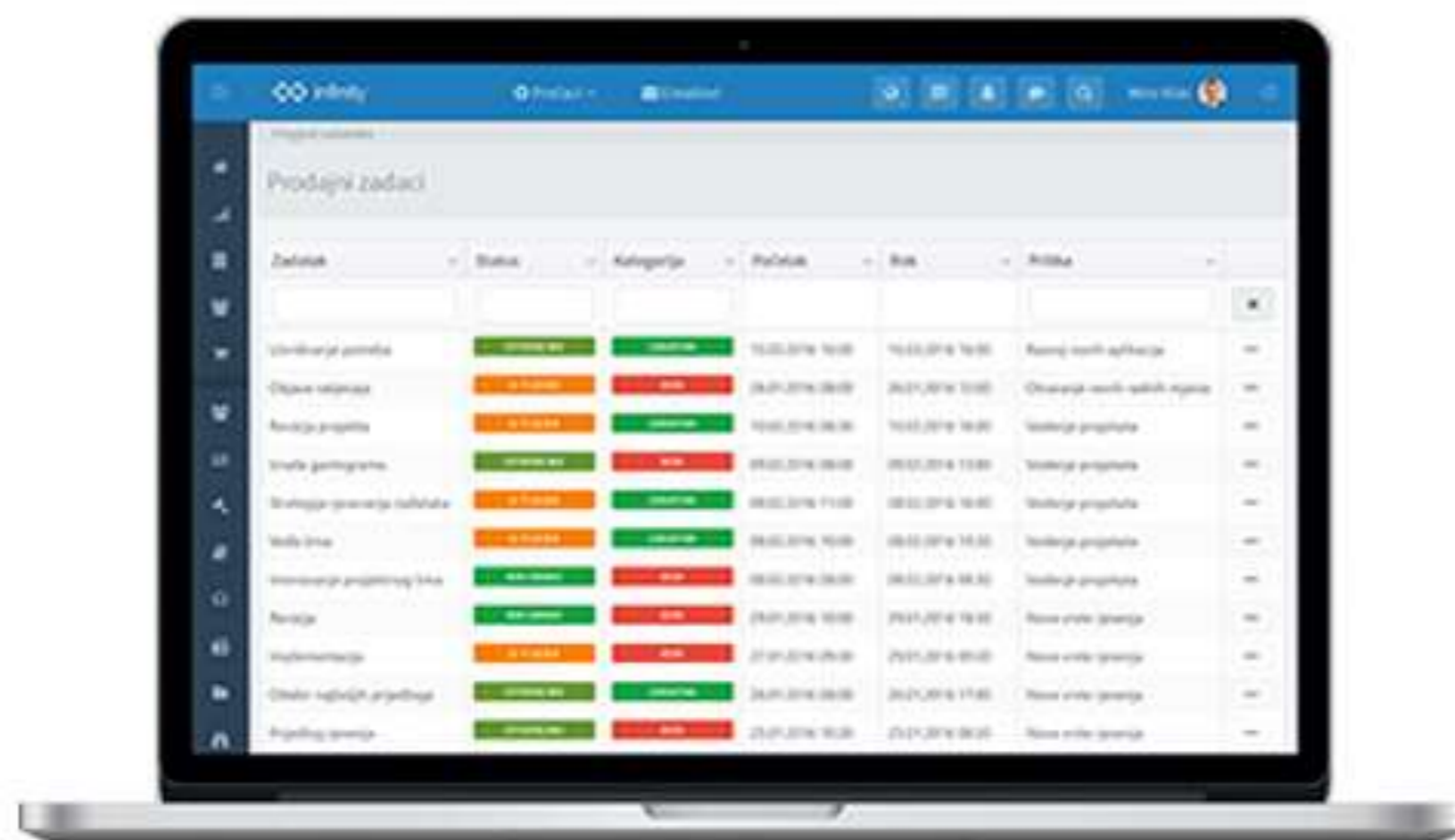
Integration with other Systems





Infinity ECM live demo:

[→ Click for video introduction ←](#)





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